

Privacy Policy for Events of Excellence Ltd T/A Love Food Live

This privacy policy explains how we use any personal data we collect about you.

What information do we collect about you?

We collect information about you when you register with us or use our services. We also collect information when you voluntarily complete a web form, provide feedback and participate in events. Website usage information is collected using cookies.

How will we use the information about you?

We collect information about you to process your enquiries, manage your account and to contact you about other services we think may be of interest to you. We will not share your information with other organisations for marketing purposes. Third-party suppliers are sometimes used to provide a service you have requested or provide marketing support. We supply them with minimal information to fulfil their obligations.

Contacting you

You may at any time review and change your contact preferences. You have a right, at any time, to stop us from contacting you for marketing purposes. You can update your preferences here or contact us by phone, email or post.

How long will we keep your data?

We will retain your personal data for the period necessary to fulfil the purposes outlined in this Privacy Policy. If you would like further information, please contact us for details.

Access to your information, correction and deletion

You have the right to request a copy of the personal information that we hold about you. We will respond to your request within 30 days. If you would like a copy of some or all of your personal information, please email or write to us. We may make a small charge for this service if multiple requests are made for the same information. You can ask for your details to be removed from our system and deleted. On occasion we may need to reject your request. If keeping your personal information is required to comply with legal obligations or we have a legitimate interest for keeping it, we will explain this to you.

Use of services by children

Our services are not directed to individuals under the age of thirteen (13), and we request that they do not provide personal data through our services.

Other websites

Our website may contain links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

Complaints procedure

If you are unhappy about any aspect of us holding your personal data or how it is used, contact us straight away. We prefer communication to be made in writing so that we have a record of our correspondence. Please see <https://ico.org.uk> for further information of your data protection rights as an individual.

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 16/01/2019.

How to contact us

If you have any questions about our privacy policy or information we hold about you, please contact:

Hayley Instone, Data Co-ordinator

Telephone: 024 7645 1355

Email: info@lovefoodlive.co.uk

Post:

Events of Excellence Ltd T/A Love Food Live

Unit 5 Lifford Way, Binley Industrial Estate, Coventry CV3 2RN